

Who We Are and What We Offer:

FrontLine Group (FLG) is a division of CBV Collection Services Ltd. FLG provides first party, customer-service solutions to clients across North America. CBV Collection Services Ltd. is a leading provider of collection services for over 90 years with clients in the financial, telecommunications, and government sectors.

We offer the possibility to become part of a great working environment and company culture focused on nurturing professional growth for our employees. Our current advancement rate is of over 70% encompassing all levels of the company in addition, we offer our own internal university to provide opportunities for personal growth.

We are looking for highly motivated and career-focused individuals who believe in providing the best service and results for our clients. To learn more about our company and division please visit the following websites: <http://www.cbvcollections.com/en> and <http://www.flgfrontline.com/>

What you will do as a Customer Service Representative FLG

With five locations across Canada, CBV is growing rapidly and is currently seeking a Customer Service Representative. We need an enthusiastic individual who can listen to customer service issues and then offer a unique and innovative solution to each problem. The successful candidate for this role will be very well trained to have strong command of the company's customer service policies as well as on product knowledge that can be critical for offering quick and accurate assistance to customers.

Customer Service Representative Position Qualifications:

- You are customer service driven with enthusiastic attitude
- Has a positive attitude and outstanding, adaptive communication skills
- The Customer Service Representative must be detailed orientated.
- Committed to delivering exceptional customer service and promoting client loyalty
- Enjoy working in a team-focused and collaborative office setting
- Must be able to commit to shift work, 40 hours per week across 7 days a week anywhere from 8:00 AM to 8:00 PM

Suitable Customer Service candidates will receive:

- **Full time paid training offered**
- **Competitive wages and the best commission structure in the industry**
- **Health, dental benefits and RRSP**
- **Over 70% advancement potential and a positive work environment**
- **Referral program/incentives**